

October 31, 2024

RE: CORRECTION TO MAILED 2025 OPEN ENROLLMENT LETTER

Dear Valued Police & Fire Members,

The Office of Retirement Services (“ORS”) recently mailed annual Open Enrollment Letters to members currently enrolled in health insurances. It’s come to our attention that the letter incorrectly indicates that your “2025 New Monthly Rates” for health insurances are “TBD.”

We sincerely apologize for this error and any confusion it has caused. ORS will be mailing updated letters with the correct “2025 New Monthly Rates” within the next week.

For your reference, 2025 medical plan rates can be found on the Retiree Open Enrollment website, <https://openenrollment.sjretirement.com/>. Click “Medical” in the upper right side of the page, and then select the Non-Medicare, Medicare, or VEBA tab for associated rates.

If you have a [MemberDirect](#) login, you may view the correct version of your Open Enrollment letter under the “Correspondence” menu item. To access [MemberDirect](#), go to www.sjretirement.com, click “Member Portal Login” in the upper right of the page, and follow the login instructions.

Please contact the ORS Health Team at 408-794-1000 or SJROpenEnrollment@sanjoseca.gov if you have any questions.

Sincerely,

ORS Health Team